

Patient/Caregiver Responsibilities

Patients and their homecare team are partners in the in-home healthcare plan. To ensure progress, the patient must understand his/her role.

As our patient, you are responsible for:

- Reading and understanding all patient rights and responsibilities.
- Notifying MedStar when you have any problems with equipment or services.
- Notifying MedStar before moving or changing your telephone number or health insurance coverage.
- Notifying MedStar when you will not be home at the time of a scheduled home care visit.
- Participating in developing, carrying out, and modifying your homecare service plan.
- Making an effort to follow the home health care plan developed for you.
- Reviewing MedStar's safety information and participating in maintaining a safe home environment.
- Requesting additional assistance or information on any phase of your healthcare plan that you do not fully understand.
- Notifying your homecare nurse or your doctor when you feel sick or have any unusual symptoms.
- Telling us your complete medical history, including past hospitalizations, illnesses, injuries, etc.
- Providing complete and accurate information concerning your health, medicines, allergies, etc.
- Notifying us if you are going to the hospital, your diagnosis changes, your medicines change, or if your doctor stops your prescription for home care.
- Fulfilling the financial obligations as outlined in the service agreement.