

# Nursing At A Glance

## MEDSTAR NURSING AT A GLANCE

MedStar Nursing is committed to supporting the goals of the overarching MedStar Health organization: advancing the health and healing of the region's diverse communities by providing cost-effective and accessible health care services across the continuum of care that are safe, innovative, high quality, seamless and patient-centered.

Likewise, Nursing leadership at MedStar Health is dedicated to creating a professional practice environment that supports exemplary care across the continuum — care that is evidence-based, and an environment for practice characterized by collaborative governance, participative decision making and a commitment to professional development.

## NURSING LEADERSHIP



Maureen P. McCausland,  
DNSc, RN, FAAN  
Senior Vice President  
and Chief Nursing Officer

## MEDSTAR HEALTH ENTITIES

MedStar Franklin Square Medical Center\*  
MedStar Georgetown University Hospital\*  
MedStar Good Samaritan Hospital  
MedStar Harbor Hospital  
MedStar Montgomery Medical Center  
MedStar National Rehabilitation Network  
MedStar Southern Maryland Hospital Center  
MedStar St. Mary's Hospital  
MedStar Union Memorial Hospital  
MedStar Washington Hospital Center  
MedStar Ambulatory Services  
MedStar Family Choice  
MedStar Visiting Nurse Association  
MedStar Institute for Innovation  
MedStar Medical Group  
MedStar Health Research Institute

\* Proud to be a Magnet® Hospital

## SIGNATURE PROGRAMS

### Academic-Practice Partnership

MedStar Health has entered into an academic-practice partnership with The George Washington University School of Nursing, Washington, D.C., a collaborative relationship formalized at the senior leadership level with shared goals, knowledge and vision. Academic-practice partnerships between a nursing education program and a care setting are a mechanism for advancing nursing practice to improve the health of the public.

### Magnet® Hospital Recognition



MedStar Franklin Square Medical Center and MedStar Georgetown University Hospital are proud to have earned the prestigious American Nurses Credentialing Center's Magnet® designation.

### UHC/AACN Nurse Residency Program

MedStar Hospitals participate in the University HealthSystem Consortium (UHC) / American Association of Colleges of Nursing (AACN) post-baccalaureate nurse residency program.

### Nurses Improving Care for HealthSystem Elders



NICHE (Nurses Improving Care for HealthSystem Elders) is the leading nurse driven program designed to help hospitals improve the care of older adults. NICHE designation demonstrates a hospital's organizational commitment and continued progress in improving quality, enhancing the patient and family experience, and supporting the hospital's efforts to serve their communities. Every hospital in the MedStar system is proud to have earned the NICHE designation.

### Collaborative Governance Model

MedStar Health has adopted a nursing council structure to advance collaborative governance. Seven councils, comprised of nurses from all hospitals and programs, convene monthly.

# MEDSTAR HEALTH NURSING GOALS: 2013-2017

Nursing at MedStar Health has developed strategic goals that support MedStar 2020 and the MedStar Health strategic plan.

## HIGHEST QUALITY & SAFETY

- Deliver exemplary evidence-based patient and family focused care across the continuum that is safe and fiscally responsible
- Harness the power and potential of technology and clinical informatics to support the delivery of care while enhancing safety and effectiveness of care

## BEST PATIENT EXPERIENCE

- Provide a superior patient and family experience through ongoing redesign of the nursing care delivery model and the interdisciplinary model of care

## BEST PLACE TO WORK

- Recruit, engage and retain appropriate numbers of professional nurses and patient care associates to support MedStar 2020

## MARKET LEADERSHIP

- Develop innovations in nursing education and faculty practice with our Academic -Practice Partner
- Advance nursing's role in inter-professional care across the continuum and in population health initiatives
- Participate in the development of the next generation of health care professionals
- Create and nurture a spirit of inquiry in all nurses that ranges from the systematic evaluation of one's own practice, to the translation of research findings into practice and contribution to established programs of research

## FINANCIAL STRENGTH

- Use the Business of Caring model to create fiscally responsible approaches to patient and family care and professional nursing practice

## ABOUT MEDSTAR HEALTH

MedStar Health combines the best aspects of academic healthcare, research and innovation with a complete spectrum of clinical services to advance patient care. As the largest healthcare provider in Maryland and the Washington, D.C. region, MedStar's 10 hospitals, the MedStar Health Research Institute and a comprehensive scope of health-related organizations are recognized regionally and nationally for excellence in health care. MedStar has one of the largest graduate medical education programs in the country, training nearly 1,100 medical residents annually, and is the medical education and clinical partner of Georgetown University. MedStar is a \$4.6 billion, not-for-profit, regional healthcare system based in Columbia, Maryland, and one of the largest employers in the region. Our 30,000 associates and 6,000 affiliated physicians support MedStar's patient-first philosophy that combines care, compassion and clinical excellence with an emphasis on customer service.

## MEDSTAR FACTS: FISCAL YEAR 2014

Total inpatient admissions / observation stays	207,731
Number of inpatient admissions	148,685
Number of observation stays	59,046
Total number of outpatient visits	3,965,578
Number of home health visits	293,063
Number of emergency department visits	549,258
Number of physician office visits	1,444,043
Number of ambulatory visits and surgeries	1,679,214
Net operating revenue	\$4.62 B
Money spent caring for patients	\$4.49 B
Earnings from operations that were reinvested	\$136 M
Investments in information technology	\$60 M
Philanthropy	\$38 M
Number of associates, residents and fellows	30,000
Nurses	8,400
Residents and fellows	1,070
Number of affiliated physicians	6,000
Employed physicians	1,700