

To Our Sleep Patients,

Medicare has recently restricted the number of Durable Medical Equipment (DME) providers (CPAP suppliers) via a competitive bidding process. As a result of this new process Medicare will only pay for DME provided by vendors selected through this process.

In order to assist you with this transition, we will provide you with the appropriate paperwork needed to make this supply transfer. The packet may take 24-48 hours to prepare once requested, and will include:

1. A recent office visit note (within past year) and order for CPAP supply transfer
2. Original sleep study and cpap titration study (if we have done them)
3. Original consultation note prior to the sleep studies (if we did this)
4. Follow-up compliance note at day 31-90 of original CPAP setup (if we did this)

You will need to contact one of the following companies directly and either fax or deliver the paperwork to them; regrettably, we are not able to fax or mail the paperwork for you.

Please know that we are interested in you getting your CPAP supplies as quickly as possible, but we have no control over the CPAP supply companies. We suspect that many of these companies are experiencing service delays due to the large number of Medicare supply transfers that they are having. We recommend that, for your first visit, you go to meet with the company with your equipment to make sure that they create accurate records of the type of CPAP machine, mask, tubing and filters that you currently use. Most of these companies do not come to your home unless you insist and this may involve a prolonged wait. Mask refittings and troubleshooting equipment problems may also be take longer than you are used to unless you are persistent.

Please understand that we have no affiliation with any of these vendors, and therefore have no control over the quality or timeliness of service provided by them, so **please address all DME customer service issues directly to the DME vendor**. The list of some of these companies, local address, contact and fax numbers are below and in no particular order.

We recommend that if you are unhappy with this transition, you notify your congressperson. This may help ensure that the CPAP supply companies are held accountable, or allow a reversal of the competitive bidding decisions. We are here to provide the best medical care for your sleep disorder and will help guide you through this transition period of Medicare limitation of CPAP supply companies.

Mark Miller, MD  
Medical Director Sleep Services  
Medstar Montgomery Hospital Center

## **List of Local CPAP DME Companies:**

### **Spectrum Medical Inc**

8820 Brookville Rd  
Silver Spring, MD 20910  
301/587-2992

### **Lincare Inc**

11900 Baltimore Ave Ste. B  
Beltsville, MD 20705  
301/210-0300

### **SleepMed Therapies Inc**

1901 Research Blvd Ste 160  
Rockville, MD 20850  
301/694-5419

### **BP Gamma Medical**

7118 Geoffrey Way Ste. P  
Frederick, MD 21704  
301/874-3390

### **Apria Healthcare LLC**

8989 Herrmann Dr Ste. 100  
Columbia, MD 21045  
301/210-0505  
1-800-638-0942

### **Medical Services of America**

10999 Red Run Blvd Ste. 100  
Owings Mill, MD 21117  
410/356-2206  
1-800-850-6334