



MedStar House Call Program IMPACT REPORT

MedStar House Call Program provides expert medical services to help seniors age with dignity and remain in their homes for as long as possible.

Thank you for your generous support of the program.

Who benefits?



Seniors



Their families



The community

How do they benefit?

- Provide support with responsive, coordinated care
- Help seniors stay in their homes
- Prevent prolonged nursing home stays
- Reduce unnecessary hospitalizations and emergency visits

Where do we provide services?



WASHINGTON, D.C.

8

Zip codes served

500

Active patients

3,500

Elders served since inception



BALTIMORE, MARYLAND

8

Zip codes served

125

Active patients

250

Elders served since inception

Who provides services?



PHYSICIANS



NURSE PRACTITIONERS



SOCIAL WORKERS

How do we care for our patients?

- Tailor services for patients and families
- Streamline multiple medications to mitigate drug interactions
- Coordinate care among multiple physicians
- Provide 24-hour phone support

97%

Positive patient/
family experience

"MedStar House Call Program has been a lifesaver for our family ... because the team comes to the house regularly, they prevent issues before they start. We have recommended the program to so many friends and family who are also using it for their aging parents, and they love the program too."

- Grateful Patient Family

99%

Recommend the
program to others

TOP 3

Rated one of the top three house call programs in a national Medicare demonstration program, Independence at Home.

Selected as a Center of Excellence by Home Centered Care Institute to educate, train, and mentor clinicians and other leaders to become successful home-base primary care providers.

