Are MedStar Radiology Network Facilities safe?

We have always focused on providing a safe, clean, and secure environment. Our team members are highly trained to protect our patients, their loved ones, and our team members.

We are following all local government requirements from the arlington department of health the district of columbia department of health and the virginia department of health to resume care safely.

Our highest priority is the safety of our team and our patients so we are taking the following precautions:

- More rigorous and frequent cleaning of all common areas and exam rooms
- Limited the number of patients and visitors within the center to allow for proper social distancing.
- Screening patients and staff for COVID-19 symptoms
- Staff and patients are required to wear face coverings.
- Screening all employees, visitors, and patients for COVID-19 exposure and transmission, including symptoms.

When will I be able to reschedule my exam?

If you had a procedure that was postponed, we will contact you directly to reschedule. Otherwise, contact your referring provider to find out when you will be able to reschedule. If you had a procedure that was postponed, we will contact you directly to reschedule as soon as possible.

Which procedures are being performed?

Though we have resumed most procedures some exams require prior authorization from the insurance company. If your procedure has to be postponed it is only to help ensure our safety and the safety of others. The postponement does not mean that the procedure is canceled. We will work with you to reschedule as soon as possible.

What should I expect when I arrive?

When you arrive for a procedure, you will be screened for symptoms before entering the facility. You are required to wear a mask at all times during your visit. If you do not have an appropriate mask, one will be provided to you. We ensure the safety of all we are coming alone to our appointment. You must be accompanied for extra assistance please bring only one individual with you.

What does the screening process entail?

When you arrive, you will be screened for COVID-19 symptoms. We will take a touch-less temperature to ensure you do not have a fever. We will also ask about any symptoms you may have such as:

- Muscles pain
- New loss of taste or smell
- Headache
- Shortness of breath
- Fever
- Chills
- Repeated shaking with chills
- Sore throat
- Muscle pain
- New loss of taste or smell
- Headache
- Shortness of breath

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Is MRN performing elective exams?

Yes! We realize the importance of not delaying your care and have reopened for elective procedures. With the reinstatement of elective procedures we’ve developed strict guidelines to ensure all exams are done in the safest possible way.

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- Headache
- Shortness of breath

What precautions are being taken to ensure a safe environment?

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My employment status and insurance have changed. Can I still reschedule??

E understand our concern. You may reschedule your exam but because of the change in insurance you may need to...