

PROXY ACCESS TO ACCOUNTS OF MINOR PATIENTS

Welcome to **myMedStar**, a free, secure online portal where you can manage your health information and appointments, send messages to your MedStar Health team, renew prescriptions, and more.

Proxy access grants a personal representative (parent/guardian) access to myMedStar functionality on behalf of another patient. It allows parents and legal guardians to access most information in their child's patient portal account.

Age Limitations:

Because of legal requirements, proxy accounts for adolescents ages 13 to 17 will be limited to immunization data. Sensitive information will not be viewable by the proxy. Proxy account holders will be able to request appointments and referrals, and communicate with a MedStar physician, but access to a patient's medication list, problem list, lab results, and other information may be restricted.

When the patient turns 18, proxy access is automatically terminated.

To Enroll with Proxy Access:

The parent or legal guardian must complete the myMedStar Proxy Access Authorization Form in person, at a MedStar Health facility. We cannot accept requests for proxy access online, by fax, or mail. You must provide one of the following forms of picture identification: driver's license; passport or other government-issued identification; or employment identification. If picture identification is not available, you must present a Social Security card or birth certificate.

Once proxy access has been submitted and approved, you will receive an email invitation with registration instructions.

A parent or legal guardian may withdraw his or her own access, in person, at a MedStar Health facility at any time.

Please note: An authorization form must be completed in person for each patient, and each proxy holder will receive his or her own email invitation.

