

Important Phone Numbers

For questions about your managed care organization:

Member Services	888-404-3549
Monday through Friday, 8 a.m. to 5:30 p.m.	
TTY/TDD Member Services	711
Monday through Friday, 8 a.m. to 5:30 p.m.	

If you need care after your doctor's office closes or have a question you need to ask a nurse:

After Hours Nurse Helpline	855-210-6203
24 hours a day, seven days a week	
After Hours TTY/TDD Nurse Helpline	711
24 hours a day, seven days a week	

If you need mental health care or have a mental health question:

D.C. Department of Mental Health Hotline	888-793-4357
24 hours a day, seven days a week	

If you need to see a doctor within 24 hours for urgent care:

Your primary care physician's office	____-____-____
24 hours a day, seven days a week	
After Hours Nurse Helpline	855-210-6203
24 hours a day, seven days a week	

If you need someone who speaks your language or if you are hearing impaired:

Member Services	888-404-3549
Monday through Friday, 8 a.m. to 5:30 p.m.	
TTY/TDD Member Services	711
Monday through Friday, 8 a.m. to 5:30 p.m.	

For dental questions:

DentaQuest	855-388-6251
Monday through Friday, 8 a.m. to 5:30 p.m.	

For an emergency, dial 911 or go to the nearest emergency room.

Your doctor: _____	Phone: _____
Child's doctor: _____	Phone: _____
Other child's doctor: _____	Phone: _____
Other child's doctor: _____	Phone: _____

