

# Important Phone Numbers

## For questions about your managed care organization:

Member Services 888-404-3549  
Monday through Friday, 8 a.m. to 5:30 p.m.

TTY/TDD Member Services 711  
Monday through Friday, 8 a.m. to 5:30 p.m.

## If you need care after your doctor's office closes or have a question you need to ask a nurse:

After Hours Nurse Helpline 855-210-6203  
24 hours a day, 7 days a week

After Hours TTY/TDD Nurse Helpline 711  
24 hours a day, 7 days a week

## If you need mental health care or have a mental health question:

Your primary care physician's office \_\_\_\_\_  
MedStar Family Choice's Behavioral Health Line 877-398-0124  
24 hours a day, 7 days a week

D.C. Department of Mental Health Hotline 888-793-4357  
24 hours a day, 7 days a week

## If you need to see a doctor within 24 hours for urgent care:

Your primary care physician's office \_\_\_\_\_  
24 hours a day, 7 days a week

After Hours Nurse Helpline 855-210-6203  
24 hours a day, 7 days a week

## If you need someone who speaks your language or if you are hearing impaired:

Member Services 888-404-3549  
Monday through Friday, 8 a.m. to 5:30 p.m.

TTY/TDD Member Services 711  
Monday through Friday, 8 a.m. to 5:30 p.m.

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**MedStar Family  
Choice**

Knowledge and Compassion  
**Focused on You**

**If you need a ride to an appointment, call:**

MTM  
24 hours a day, 7 days a week

866-208-7357

**For dental questions:**

DentaQuest  
Monday through Friday, 8 a.m. to 5:30 p.m.

855-388-6251

**For vision questions:**

Advantica Eyecare  
Monday through Friday, 8 a.m. to 8 p.m., and  
Saturday, 10 a.m. to 5 p.m.

888-785-8990

**FOR AN EMERGENCY, DIAL 911 OR GO TO THE NEAREST EMERGENCY ROOM.**

Your main doctor: \_\_\_\_\_

Phone: \_\_\_\_\_

Child's main doctor: \_\_\_\_\_

Phone: \_\_\_\_\_

Other child's main doctor: \_\_\_\_\_

Phone: \_\_\_\_\_

Other child's main doctor: \_\_\_\_\_

Phone: \_\_\_\_\_



888-404-3549 **MEMBER SERVICES**  
**medstarfamilychoice.com**