

Pharmacy Services and Prescription Drugs

Pharmacies are where you pick up your medicine (drugs). If your doctor gives you a prescription, you must go to a pharmacy in MedStar Family Choice's network. If you want to know our policy on filling a prescription based on how the provider wrote the prescription (Dispense as Written policy), please contact our Member Services Department.

There are many pharmacy chains where you can get your medications, such as CVS, Rite-Aid, Walgreens, Giant, Safeway and MedStar Pharmacies. There are many independent pharmacies in our network as well. You can find a list of all the pharmacies in the MedStar Family Choice network at **medstarfamilychoice.com** or in your provider directory.

To get a prescription filled:

- Pick a pharmacy that is part of the MedStar Family Choice network and is close to your work or home.
- Try to fill all of your prescriptions at the same pharmacy so the computer can help identify possible problems from taking medicines at the same time that can cause side effects.
- When you have a prescription, go to the pharmacy and give the pharmacist your prescription and your MedStar Family Choice member ID card.
- If you need help, please call 888-404-3549.

Things to remember:

- You should not be asked to pay for your medicines. Call MedStar Family Choice Member Services if the pharmacy or drug store asks you to pay.
- Sometimes, your doctor may need to get permission from MedStar Family Choice for a drug. While your doctor is waiting for the permission, you have a right to get the medication for up to 72 hours or for one full round of the medicine if you take it less than once a day.

