

Product Lines: MD Medicaid  
 DC Medicaid  
 DC Alliance

## Approved Explanation Codes

Effective Date: September 1, 2012

| Denial Code | Description   |
|-------------|---|
| 3003        | Invalid Claim or Service  |
| 3004        | Not a Covered Benefit - Workers Compensation                                  |
| 3005        | Svc Rendered by Non Network Prov/Facility Requires Auth                       |
| 3007        | Invalid Procedure Code or Unspecific Procedure Code Denied                    |
| 3012        | Invalid Procedure Code - Resubmit with Valid CPT, HCPCS Code, or Revenue Code |
| 3013        | Member Age Above Maximum For Procedure  |
| 3016        | Duplicate Submission, Claim is In-Process                                     |
| 3017        | Procedure Not Covered For This Place Of Service                               |
| 3020        | Claim is Currently Under Review for Medical Necessity                         |
| 3022        | Invalid Place of Service  |
| 3023        | Code(s) not covered/no allowance per contract                                 |
| 3029        | Resubmit with Appropriate Modifier  |
| 3030        | Procedure not Valid for Member's Gender                                       |
| 3031        | Service Date Not Within the Statement From and To Period                      |
| 3038        | Included in Case Rate   |
| 3040        | Diagnosis Does Not Match Procedure  |
| 3042        | Service Included in Fee for Primary Procedure-Do Not Bill Mbr                 |

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| 3043 | Quantity Not Allowed for Code Billed                            |
| 3056 | Specific Time Unit Missing/Invalid-Resubmit Claim w/ Req'd Info |
| 3060 | Resubmit Anesthesia Claim with the Proper Anesthesia CPT Code   |
| 3062 | Service must be billed on UB-9204 or Institutional Format       |
| 3063 | Resubmit with Valid ICD-9 Diagnosis Code                        |
| 3067 | No Line Item Service Date                                       |
| 3068 | Alternate Level of Care Authorized                              |
| 3069 | Missing/Invalid Attending Physician                             |
| 3071 | Approved due to Overturn by Appeal                              |
| 3073 | Please Submit with Correct Quantity                             |
| 3074 | Auth not on File or Denied for Date of Service                  |
| 3083 | Part of Inpatient Per Diem/Case Rate                            |
| 3085 | Paid at Contracted Rate - Member not Liable                     |
| 3086 | Member not eligible   |
| 3087 | Resubmit with Tax ID number                                     |
| 3088 | Duplicate of a previously paid claim                            |
| 3090 | Claim exceeds timely filing limit                               |
| 3091 | Inpatient day(s) denied   |
| 3092 | Screening fee reimbursement only - lay guidelines not met       |
| 3098 | Resubmit with eob from primary carrier                          |
| 3106 | Resubmit on CMS 1500 or UB 04 form                              |
| 3107 | Resubmit UB04 with uniform billing elements                     |
| 3109 | No authorization approved for this service                      |
| 3110 | Vaccines should be obtained from VFC program                    |

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| 3111 | Submit claim to DentaQuest for processing                                     |
| 3112 | Submit claim to Advantica EyeCare for processing                              |
| 3114 | Submit claim to ValueOptions for processing                                   |
| 3115 | Denial based on medical review  |
| 3116 | Submit to State of Maryland (DHMH) for processing                             |
| 3117 | Service not covered   |
| 3118 | Patient convenience items not covered   |
| 3119 | Resubmit legible medical records  |
| 3121 | LabCorp responsibility  |
| 3122 | Prudent layperson guidelines  |
| 3123 | Incomplete or Lack of Medical Records   |
| 3124 | Coding does not Match Clinical Record   |
| 3125 | Please resubmit claim with valid NDC code                                     |
| 3126 | Line item denial for Medical necessity  |
| 3127 | Resubmit Vaccine Code with SE Modifier  |
| 3128 | Not Reimbursable as a Separate Service  |
| 3129 | EMTALA screening not complete   |
| 3131 | Claim Included in Transplant Reimbursement                                    |
| 3135 | Prior Claim Pending Review  |
| 3143 | Date of Service Does Not Match Authorization Date                             |
| 3144 | Upon Appeal review, original denial maintained                                |
| 3146 | Please resubmit UB04 with an itemization of their charges                     |
| 3150 | No authorization approved for this service, maximum visit limit has been met. |
| 3152 | Please resubmit mother's/baby's charges on separate claim forms.              |

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| 3153 | Claim resubmitted for payment due to internal review                             |
| 3154 | Service not reimbursed on the facility level - Bill on CMS 1500                  |
| 3157 | Billing Error  |
| 3158 | Not MCO liability  |
| 3159 | Primary Insurance Paid More Than MedStar's Allowable-Member Held Harmless        |
| 3160 | National Provider Identifier Missing   |
| 3161 | National Provider Identifier Invalid Format                                      |
| 3162 | Bundled service disallowed-service incident to primary procedure-do not bill mbr |
| 3163 | Please resubmit the bill with a valid type of bill                               |
| 3164 | This code is not payable due to the patients age                                 |
| 3165 | Claim submitted as a replacement bill with no original claim received.           |
| 3167 | Medical Record needed for a Retro Appeal   |
| 3168 | Appeal Not Filed Timely  |
| 3169 | Provider/Facility is Non-Participating   |
| 3173 | Resubmit claim with codes authorized   |
| 3174 | Submit with manufacturer invoice to 10201 N. Port Washington Rd Mequon WI 53092  |
| 3175 | Claim was partially upheld on appeal   |
| 3176 | Resubmit appeal w/ER notes: MSFC, 8094 Sandpiper Circle Suite O, Balto, MD 21236 |
| 3177 | Submit to LifeTrac for processing  |
| 3178 | Units exceed the MUE value for the HCPCS/CPT code on the service line            |
| 3179 | NDC/Jcode combination or units invalid   |
| 3181 | Service included in the Global period  |
| 3184 | Reimbursement was made in the original delivery & postpartum payment             |

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| 3185 | Postpartum visit outside of the 21-56 day period                             |
| 3186 | Claim billed without a TH modifier   |
| 3187 | No claim received with TH modifier within the required 21-56 day time period |
| 3188 | Delivery & postpartum visit paid   |
| 3190 | Member Age Below Minimum for Procedure                                       |
| 3191 | Service Already Paid to Another Provider                                     |
| 3192 | Rule for Multiple Surg Applied to Reimbursement                              |
| 3193 | No Claim on File   |
| 3196 | Assistant Surgeon not Allowed  |
| 3197 | All Appeal Levels Have Been Exhausted  |
| 3198 | Claim recouped due to COB; patient has other primary insurance.              |
| 3180 | Submit claim to MTM for processing   |
| 3182 | Submit claim to DC Medicaid (DHCF) for processing                            |
| 3183 | Service is not covered for DC Alliance members                               |
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Note: Denial codes are applied to claims that are denied. The codes can be applied to a claim level, where the whole claim is denied, or a service level, where a claim line is denied.

Prepared by: [Signature] Date: 9/23/2012

Approved by: [Signature] Date:  
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Approved by: Julie Bondarud Date: 9/24/2012  
(Vestica)