



PROVIDER ALERT

The MedStar Family Choice Claims Processing Address Is Changing on September 1, 2015

Effective September 1, 2015, the claims address for MedStar Family Choice Maryland HealthChoice members at 10201 N. Port Washington Rd, Mequon, WI 53092 is **officially** changing. The telephone number will remain the same. Between now and the 1st of September claims can be submitted to either address. After September 1, 2015, claims and any overpayment refunds should only be mailed to the new address at:

MSFC Maryland Claims
PO Box 2189
Milwaukee, WI 53201
800-261-3371

As a reminder, as of August 3, 2015, MedStar Family Choice will be moving its business office at 8094 Sandpiper Circle, Ste O, Baltimore, MD 21236. Our new office location will be:

MedStar Family Choice, Inc
5233 King Avenue
Suite 400
Baltimore, MD 21237-4001

For all correspondence other than claims and overpayments, please use our new address starting August 3rd. Our phone and fax numbers will remain the same. Please note that we may experience a delay receiving your correspondence during our move, as the post office will need to re-route any mail in the process of being delivered.

Since we are preparing for our move, our business office will close at 1 pm on Friday, July 31, 2015. We will resume normal business hours on Monday, August 3, 2015.