

BENEFIT	WHAT IT IS	WHO CAN GET THIS BENEFIT	WHAT YOU DON'T GET WITH THIS BENEFIT
Primary Care Services	These are all of the basic health services you need to take care of your general health needs, and are usually provided by your primary care provider, or PCP, a doctor or advanced practice nurse.	All enrollees	
EPSDT Services for Children	Regular well-child checkups, immunizations (shots), and checkups to look for illness. Whatever is needed to take care of sick children and to keep healthy children well.	Under age 21	
Pregnancy-related Services	Medical care during and after pregnancy, including hospital stays and, when needed, home visits after delivery.	Women who are pregnant, and for two months after the birth.	
Family Planning	Family planning office visits, lab tests, birth control pills and devices (includes latex condoms and emergency contraceptives from the pharmacy, without a doctor's order), and permanent sterilizations.	All enrollees	
Primary Mental Health Services	Primary mental health services are basic mental health services provided by your PCP or another provider in MedStar Family Choice. If more than just basic mental health services are needed, your PCP will refer you to or you can call the public behavioral health system at 1-800-888-1965 for specialty mental health services.	All enrollees	You do not get specialty mental health services from MedStar Family Choice. For example, for treatment of serious emotional problems like schizophrenia, your PCP or specialist will refer you or you can call the public mental health system at 1-800-888-1965 .

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Pharmacy Services	Prescription drugs, insulin, needles and syringes, birth control pills and devices, coated aspirin for arthritis, iron pills (ferrous sulfate), and chewable vitamins for children younger than age 12. You can get latex condoms and emergency contraceptives from the pharmacy without a doctor's order.	All enrollees	Nonprescription drugs except for coated aspirin, iron pills and chewable vitamins for children under age 12.
Specialist Services	Healthcare services provided by specially trained doctors or advanced practice nurses. You might get a referral from your PCP before you can see a specialist.	All enrollees	
Laboratory and Diagnostic Services	Lab tests and X-rays to help find out the cause of an illness.	All enrollees	
Case Management	A case manager may be assigned to help you plan for and receive healthcare services. The case manager also keeps track of what services are needed and what has been provided.	Special Populations: <ul style="list-style-type: none"> • Children with special healthcare needs • Pregnant and postpartum women • Individuals with HIV/AIDS • Individuals who are homeless • Individuals with physical or developmental disabilities • Children in state-supervised care 	

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Diabetes Care	Special services, medical equipment and supplies for enrollees with diabetes	Enrollees who have been diagnosed with diabetes.	
Podiatry	Foot care when medically needed. Includes special shoes, supports and routine foot care	Available to enrollees under age 21 or individuals with diabetes and circulatory problems.	
Vision Care	<p>Eye Exams</p> <ul style="list-style-type: none"> • Under 21: One exam every year. • 21 and Older: One exam every two years <p>Glasses</p> <ul style="list-style-type: none"> • Under 21 only • Contact lenses if there is a medical reason why glasses will not work 	<p>Exams</p> <ul style="list-style-type: none"> • All enrollees <p>Glasses and Contact Lenses</p> <ul style="list-style-type: none"> • Enrollees under age 21 	More than one pair of glasses per year unless lost, stolen, broken, or new prescription needed.
Home Health Services	In-home healthcare services, including nursing and home health aide care.	Those who need skilled nursing care in their home, usually after being in a hospital.	No personal care services (help with daily living)
Oxygen and Respiratory Equipment	Treatment to help breathing problems	All enrollees	
Hospital Services	Inpatient and outpatient services are covered.	All enrollees with authorization or as an emergency	
Hospice Care	Support services for people who are terminally ill	All enrollees	
Rehabilitation Outpatient	Rehabilitation services, including physical therapy, occupational therapy and speech therapy (without a hospital stay)	All enrollees (See Section II C for enrollees under age 21)	

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Nursing Home	Full-time nursing care in a nursing home	Available to all enrollees. After 30 days, the state pays instead of MedStar Family Choice.	
Chronic Hospital	Full-time nursing care in a nursing home	Available to all enrollees. After 30 days, the state pays instead of MedStar Family Choice.	
Blood and Blood Products	Blood used during an operation, etc.	All enrollees	
Dialysis	Treatment for kidney disease	All enrollees	
DME and DMS	Durable medical equipment (DME) and disposable medical supplies (DMS) are things like crutches, walkers, wheelchairs, and finger stick supplies (for people who do blood testing at home)	All enrollees	
Transplants	Medically necessary transplants.	All enrollees	No experimental transplants
Clinical Trials	Enrollees costs for studies to test the effectiveness of new treatments or drugs	Enrollees with life threatening conditions, when authorized	

B. Optional Benefits and Applicable Terms and Conditions

The healthcare services and benefits you have read about in Section A are given to you by all MCOs. MedStar Family Choice will give you some other services. The table below shows the extra healthcare services and benefits that MedStar Family Choice members can get when they need them. If you have a question or are confused about these extra benefits, you can call MedStar Family Choice Member Services toll-free at **888-404-3549**.

BENEFIT	WHAT IT IS	WHO CAN GET THIS BENEFIT	WHAT YOU DON'T GET WITH THIS BENEFIT
Vision Care	Eye exam once a year. For adults, one pair of glasses if needed, every year	21 years and older	Contact lenses that are not medically necessary
Over the Counter Medications	Some medications that are available over-the-counter will be paid for by MedStar Family Choice. Your doctor has a list of these medicines.	All enrollees	Not all over-the-counter medications are covered. Your doctor has a complete list.
Transportation	Transportation to receive care is provided as appropriate when medically necessary.	All enrollees	Transportation that is not medically necessary
Adult Dental	Cleanings and examinations two times a year as well as fillings and x-rays. Extractions are covered starting Apr. 1, 2015.	Enrollees 21 and over who are not pregnant women	Contact DentaQuest for specific exclusions.