

Provider Alert
October 20, 2016
Fraud, Waste and Abuse

MedStar Family Choice is committed to complying with federal and state laws and regulations. This educational notice is intended to provide you with information on laws pertaining to the prevention and detection of fraud, waste and abuse, in accordance with the requirements of the federal Deficit Reduction Act of 2005. This document also describes the procedures in place within MedStar Health and MedStar Family Choice for detecting and preventing fraud, waste and abuse.

In addition, MedStar Family Choice is required under the District of Columbia False Claims Act, to establish and disseminate written policies which must also be adopted by its contractors or agents. Please find attached the MedStar Family Choice policy “*Compliance with Applicable Federal and State False Claims Acts*” for your review and adoption.

The MedStar Office of Corporate Business Integrity (OCBI) provides all MedStar facilities with compliance oversight, billing integrity support, occurrence reporting and resolution, and training and education. MedStar Health employees are required to take the annual Centers for Medicare and Medicaid Fraud, Waste and Abuse training. In addition, MedStar Health’s Internal Audit department conducts routine independent audits of business practices, and all financial managers are required to attend training on the Financial Manager’s Code of Ethics and reporting obligations. Employees, physicians, contractors and patients are encouraged to report privacy, financial reporting, human resources, and other compliance concerns by making an anonymous and confidential call to the MedStar Health Integrity Hotline by calling toll-free (1-877-811-3411). The hotline is available 24 hours a day. Employees, physicians, contractors and patients can also email OCBI at compliance@medstar.net. You may also contact the MedStar Family Choice Directors of Medicaid Contract Oversight by calling (410) 933-2283 (Maryland) or (202) 448-6764 (DC) or the MedStar Family Choice Director of Medicare Compliance at (202) 243-5419. Retaliation for reporting in good faith an actual or potential violation or problem, or for cooperating in compliance, legal, or human resources investigation, is expressly prohibited by MedStar policy.