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August 17, 2017

Dear MedStar Family Choice Participating Providers,

We would like to take this opportunity to provide an update regarding the MedStar Family Choice (MFC DC) District of Columbia Medicaid contract status with the Department of Health Care Finance (DHCF). As you are likely aware, MFC DC was not awarded a new contract to continue as a managed care organization (MCO) and provide Medicaid services to District of Columbia residents. MFC's current DC Medicaid contract ends October 1, 2017.

We were shocked and disappointed to learn DHCF's decision as we, in collaboration with you as participating providers, have a track record of providing our members with access to high quality care and effectively managing our members needs. MFC DC has quickly become the health plan of choice for Medicaid services in the District with over 58,000 members who rely on us for their health care needs and services. We remain confident that we demonstrated and highlighted in our proposal to DHCF why we deserved to continue our service to the residents of the District.

MFC DC is actively protesting DHCF's decision to the District's Contract Appeals Board and they are currently reviewing the matter. The judge assigned to preside over this matter has indicated that she expects to render a decision no later than the end of September. In the meanwhile, we have been informed by DHCF that beginning on August 21<sup>st</sup> they will begin to notify our members that they will be transferred to AmeriGroup effective October 1, 2017. We will continue to vigorously pursue the protest as we feel very strongly that MFC's DC past performance in supporting the DC Medicaid population has earned us the right to continue our service there.

Thank you for your support and continuing to serve MFC DC members during this time. As we learn more, we will continue to provide you updates. In the meanwhile, if you have any questions, please do not hesitate contacting our Provider Relations Department at (855) 210-6203.

Sincerely,

A handwritten signature in blue ink, appearing to read "DAF", written over a light blue curved line.

David A. Finkel  
President & COO MedStar Health Plans