



Provider Alert Year End Reminders

November 9, 2017

For Providers that Participate in any or all of our products:

- Your Participation is requested in the Annual Provider Satisfaction Survey and the Annual Access & Availability Surveys that will be sent out in the next week or two. Your feedback is important to us.
- If you haven't already returned your Quarterly Provider Profile Validation Sheets yet please do so by November 11, 2018. We need your assistance in keeping your practice information current and up-to-date in our systems. Please be sure to include your Organizational email address so that we can send important notifications to your Organization in addition to specific staff members.
- If your office is already in possession of or has recently applied to CMS for a DME Supplier Number please email us at MFC-Demographics@MedStar.net to advise us of your number so that we can include it in our records. In your email please include your tax-id number and the group NPI.

For Providers that Participate in MedStar Medicare Choice:

- SNP Model of Care training, Medicare Parts C&D Compliance Training & FWA Training must be taken and your certificates of completion submitted by Nov 30th following the instructions on the attestation forms.

Access the training using this link.

<http://www.medstarprovidernetwork.org/medicare-choice/available-provider-trainings>

*Please note that MedStar Family Choice will accept an attestation or certificate of completion from CMS or another Medicare Advantage plan for the Compliance and FWA trainings during calendar year 2017 in lieu of our plan specific attestation.

- PCPs should have all RAF visits completed by Dec. 31st and all forms submitted by 1-15-18. Claims for the 99429 visit can be filed for payment anytime within the normal 180-day timely filing period.
- Our 2018 Service Area Reduction only applies to where members live and whether or not they live in a county or city that CMS recognizes for our plan. If your office is in a county that is no longer in our member service area your contract with MedStar Medicare Choice is still in force and you can continue to see members who travel to your location from their homes that are located in our Medicare service area.
- Effective 1-1-18 Avenir will replace Superior Vision as our vendor for routine eye care.

For Providers that Participate in MedStar Select and Medicare Choice:

- Our annual product trainings/orientations are underway. Please visit our website, www.medstarprovidernetwork.org to obtain information for 2018 changes if you are unable to attend in person.

For Providers that Participate in MFC Maryland Medicaid:

- Effective 1-1-18 Avenir will replace Superior Vision as our vendor for routine eye care. Medical and Surgical eye care will become the responsibility of the Health Plan. We are actively contracting with Ophthalmologists across the region, including those that have been seeing our members through their relationship with Superior Vision.