



Provider Alert

Corrective Managed Care Program

The Corrective Managed Care (CMC) Program is an ongoing effort by the Maryland Medicaid Pharmacy Program to monitor and promote appropriate use of controlled substances. Members receiving multiple prescriptions, using multiple prescribers and/or pharmacies to obtain controlled substances are identified and may be locked into a single pharmacy for all prescription fills if certain criteria are met.

Patients receiving six or more controlled substances in a given month will be identified for review by MCOs for any combination of the criteria listed below:

- Prescribers totaling three or more controlled substances in any given month. Prescribers within one practice location are considered to be a single prescribing entity [one prescriber] for the purposes of determining the total number of prescribers.
- Pharmacy locations totaling three or more controlled substances in any given month. Different pharmacy locations within the same pharmacy chain are considered separate pharmacy entities for the purposes of determining the total number of pharmacies. .

Patients who meet the above criteria will be notified by the MCO in writing that they will be locked into a single pharmacy 20 days from the date of notice. In that 20-day period, patients may appeal. The lock-in period is 24 months.

The Maryland Medicaid Pharmacy Program Advisory on this topic is available at https://mmcp.health.maryland.gov/pap/docs/Advisory_94.pdf.