



Facility Alert May 1, 2018

Notice of EMTALA Retractions:

MedStar Family Choice (MFC) has started a retraction process for the 451 revenue code/CPT 99281 payments made for our members who we have confirmed by medical record review did not have a Medical Screening Exam performed at their ER visit or had an ER visit related to substance abuse or mental health. ER visits related to substance abuse or mental health are carved out and are the responsibility of fee for service Medicaid. They are processed by Beacon Health on behalf of the State.

For many Emergency Room claims, MedStar Family Choice does not receive any clinical information. On good faith that our members were seen and evaluated in the Emergency Room, MFC has always paid the 451 Revenue code / CPT 99281 (EMTALA – Medical Screening Exam) charges. If, on appeal, MFC receives clinical information that shows the member left the ER without being seen, never had a medical screening exam, or is seen for a substance abuse or mental health concern then MFC would not be responsible for paying the 451 revenue code/CPT 99281. MFC, therefore, will retract these 451 revenue code payments that have already been paid. When filing an appeal all clinical documentation for the visit should be submitted. Sending in the intake sheet and the discharge summary does not constitute a full record and typically does not provide enough information to support EMTALA.

Please feel free to call the claims department at MedStar Family Choice if you have any questions. Please call 1-800-261-3371 to speak with a Provider Services Representative.

ADMINISTRATIVE DAYS:

MedStar Family Choice (MFC) will reimburse Administrative Days for Maryland Health Choice members who have authorization for this level of care. Claims for Administrative Days must be billed with Revenue Code 169 as a Per Diem. No other charges are payable in addition to the Per Diem rate set by MDH. For additional information, please refer to the On-Line Provider UB04 Manual <https://mmcp.health.maryland.gov/Documents/UB04%20HOSPITAL%20INSTRUCTIONS%20AND%20REVENUE%20MATRIX%20-%201014.pdf>.