



MedStar Family Choice

MedStar Health Locations are Safe and Ready to Serve You

Many of us are experiencing fear and anxiety about the COVID-19 pandemic, especially when seeking medical care. MedStar Family Choice wants to make sure you don't delay your medical needs or ignore symptoms. Early detection and treatment are important to effective care. Your health and safety are always top priorities. MedStar Health has put a great deal of effort, time, and attention into protecting you while providing the care you need in the most appropriate and safe setting. Video visits and telephone consultations may be options for a variety of appointment needs, but in some cases, an in-person visit may be best. We want to assure you that if you need an in-person visit, you will be protected.

When you come to any MedStar Health location, here's what you can expect:

- **Safe providers:** Our physicians, nurses, and other healthcare team members use the proper safety gear to protect themselves and you to keep everyone healthy.
- **Masking:** All patients and visitors are expected to wear a mask during their visit, regardless of symptoms. We will provide one for you, if needed.
- **Cleaning and disinfecting:** We thoroughly sanitize and disinfect all patient exam, waiting, and procedure rooms multiple times each day.
- **Hand sanitizing:** Hand sanitizer dispensing stations are available throughout every facility.
- **Staggered appointments:** We are carefully managing our schedules to minimize the number of people coming through our waiting rooms at one time.
- **Screening patients and visitors:** We are screening all patients and approved visitors for symptoms at every hospital, medical office, and physical therapy location.
- **Physical distancing:** While inside our facilities, we'll help you practice physical distancing with floor markers, signage, and reconfigured waiting areas.

You will never feel socially distant. MedStar Family Choice cares about you and your family. **It's how we treat people** is more than just a slogan, it drives us to do what we do.

If you have questions or need help scheduling a visit, please call us at **888-404-3549**.